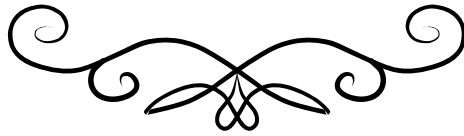


Bolton Road Cares for their Customers



I came to the centre to care for Wynn
As an outside carer I'd like to share a few things,
The staff at the centre provide the ultimate care
To all their customers they treat equally and fair,
Providing comfort and care is their ultimate aim
With daily interventions their customers flourish and gain,

Physical, emotional and wellbeing support
With all their customers staff build great rapport

John, Barry and Tim like to play football
Beth, Megan, Sarah and Nicky staff provide activities for all

Cooking on a Friday the customers love to do
Supported by staff they all work through

To see the customers laugh and interact with each other
It's credit to all the staff nothing is too much bother

So privileged and humble I feel to work here
I feel part of their team sharing laughter and tears

So to Joanne and all the staff one of the best teams I've seen
Customer care is paramount working many professions I have been.

Well Done Bolton Road!!

by Deniese Holland-Ratcliffe
(Complex Care)
September 2023