

Tell us what you think

Persona

We are always looking at how we can make our services even better, so we want to hear from you, whether your experience has been positive or negative. You can use this form to share a compliment, complaint or feedback with us.

If you have a bad experience of any Persona service, please speak to a manager first, who will try to resolve the issue quickly, confidentially and impartially. If you still feel your issue has not been resolved, please use this form or go online to give us more details.

If you'd like to read our complaints policy, please visit our website and search 'complaints policy', speak to a member of staff or call 0161 253 6000.

Please return your paper form to:

The Compliance Manager

Basecamp

Grundy Hub

Wellington Road

Bury BL9 9AH

To register your feedback online, _

visit our website here:

personasupport.org/quality-new/tell-us-what-you-think-form

Your name:

Your address:

Your contact number:

Your email address:

Is this (please tick):

☐

Feedback

Date completed: _____

☐

A compliment

☐

A complaint

Please provide more detail and continue on the next page if necessary: